

# COMMUNITY SERVICES COMMITTEE BUSINESS PAPER

# **TUESDAY 12 AUGUST 2014**

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#### COMMUNITY SERVICES COMMITTEE

Notice is hereby given that a Community Services Committee of the Council of the City of Randwick will be held in the Council Chamber, First Floor, 90 Avoca Street, Randwick on Tuesday, 12 August 2014 at 6:00pm.

Committee Members: The Mayor (S Nash), Andrews, Belleli, Bowen, D'Souza,

Garcia, Matson (Deputy Chairperson), Moore, Neilson, Roberts, Seng, Shurey (Chairperson), Smith, Stavrinos &

Stevenson

Quorum: Eight (8) members

NOTE: At the Extraordinary Meeting held on 28 September 2004, the Council

resolved that the Community Services Committee be constituted as a committee with full delegation to determine matters on the agenda.

#### Apologies/Granting of Leave of Absences

# **Confirmation of the Minutes**

Community Services Committee - 8 July 2014

# Declarations of Pecuniary and Non-Pecuniary Interests Address of Committee by Members of the Public

Privacy warning;

In respect to Privacy & Personal Information Protection Act, members of the public are advised that the proceedings of this meeting will be recorded for the purposes of clause 66 of Council's Code of Meeting Practice.

# **Urgent Business**

# **Community Services Reports**

C9/14	Advisory Committee Minutes 1
Library	Reports

Nil

**Notice of Rescission Motions** 

Nil

Ray Brownle
GENERAL MANAGER

# Community Services Report No. C9/14

Subject: Advisory Committee Minutes

Folder No: F2006/00216

Randwick City
Council
a sense of community

Author: Teresa Mok, Manager Community Planning & Development

#### Introduction

At the 10 March 2009 Community Services Committee Meeting, it was resolved that the minutes of the Advisory Committees are to be presented to the Community Services Committee.

This report brings together, for Council's acceptance, the minutes of previous meetings adopted by the respective Advisory Committee.

#### Issues

As scheduled, the Advisory Committees (listed below) have met and the minutes of the meetings, which reflect discussions and outcomes, are attached.

The minutes will also be available on Council's website after each meeting. This report includes minutes from:

- Access Advisory Committee May 2014 (endorsed July 2014)
- Older Persons Advisory Committee June 2014 (endorsed July 2014)
- Multicultural Advisory Committee July 2014 (endorsed July 2014)

It should be noted that the Multicultural Advisory Committee unanimously agreed to dissolve its current membership and to reconvene in October 2014 with new committee members after a recruitment drive to be undertaken by the Council's project officer. Following on, the Committee has also agreed to review the Terms of Reference to better reflect its role and priorities.

### Relationship to City Plan

The relationship with the City Plan is as follows:

Outcome: An informed and Engaged Community.

Direction: Effective communication methods and technology are used to share

information and provide services.

#### Financial impact statement

There is no direct financial impact for this matter.

#### Conclusion

The minutes of this Advisory Committee Meeting are now in order and are submitted to Council for acknowledgement and acceptance.

#### Recommendation

That the Council acknowledges and accepts the following advisory Committee

#### minutes:

- Access Advisory Committee May 2014 (endorsed July 2014)
- Older Persons Advisory Committee June 2014 (endorsed July 2014) Multicultural Advisory Committee July 2014 (endorsed July 2014)

#### Attachment/s:

- 1. Access Advisory Committee Meeting Minutes
- 2. Older Persons Advisory Committee Meeting Miunutes
- 3. Multicultural Advisory Committee Meeting Minutes

# **MINUTES**

Randwick City Council Access Advisory Committee Meeting held on Thursday 8 May 2014, at the Randwick Room, Randwick Council.

#### **Present**

Tess Protey Junction House

Vince Bates Headeast

Frida Kitas Randwick City Council
Cr.Kathy Neilson Randwick City Council
Chris Donnellan Randwick City Council
Jessica Blair Community Representative

**Apologies** 

Melinda Ross Sunnyfield

Andrew Blair Community Representative

#### 3 Minutes

The minutes from the meeting held in February were confirmed. No meeting was held in March.

# 4. Business Arising from Previous Minutes

#### 4.1 Carers Forum

RCC in partnership with Carers NSW held a forum on Monday 10 March at Randwick Town Hall for people living in Randwick and Botany local government areas, who care for a person with a mental illness. Over 40 carers participated in the forum and provided feedback on barriers they faced in their caring role, the need for improved service provision, respite, education and information to help them sustain their roles as ageing parent carers. They also reported on aspects of their lives they found to be helpful in their caring role, such as having access to counselling and carer support groups and networks. The Forum was also an opportunity to promote Carers NSW's new Mental Health Respite Program and Older Parent Carer program. Feedback provided by carers will assist Carers NSW to continue to plan for services in 2014.

Action: For Information.

#### 4.2 Back to the 70s Ball

RCC in partnership with Junction House held a Back to the 70s Disability Ball as a belated celebration for International Day of People with a Disability. The Ball was held on Saturday 15 March at the Prince Henry Centre, over 120 people with a disability, their carers and family members attended the event. RCC staff promoted a range of information on available services and support programs that people with a disability and their carers can access across Eastern Sydney. Tess Protey thanked Frida Kitas and RCC for their support to organise and host the Ball.

Action: For information.

# 4.3 Depression and Suicide Prevention Information Session

Over 90 people attended the Understanding Depression and Suicide Prevention Information Session and Depression and Suicide Prevention at Margaret Martin Library on Wednesday 19 February from 7pm to 9pm. The session aims to raise awareness and understanding about depression and suicide prevention for residents living in Randwick and surrounding areas. Topics covered in the presentation include depression, signs, symptoms and prevention, risk factors and red flags, responding to someone at risk and post crisis management. Frida advised that this session is already at capacity and a waiting list is being kept for the next session.

Action: For noting.

# 4.4 Twilight Tour

Over 110 people attended the Twilight Tour at the Prince Henry Nursing and Medical Museum on Wednesday 16 April. Special guest speaker Professor Noeline Kyle presented **Deadly Women:** the life and times of Constance Kent and the Road Murder. The presentation was followed by an interactive tour of the nursing and medical museum. The tour has a record number of attendees of all ages from both in-area and out-of area. Frida Kitas and the Trained Nurses Association are exploring a range of possibilities for the next themed twilight tour to be held in October in celebration of Carers Week.

**Action:** For information.

# 5. New Business

#### 5.1 Mayor's Volunteer Morning Tea

The Committee was informed that over 200 volunteers attended the Mayor's Volunteer Morning Tea in celebration of National Volunteer Week on Friday 23 May at Randwick Town Hall. The Committee noted that Beau Champion from the South Sydney Rabbitoh's and actress Zoe Carides were exceptional guest speakers, mentors and ambassadors for volunteering. Randwick Town Hall is also scheduled to be upgraded in the future, which will further enhance access for people with mobility impairments.

**Action**: For information

# 5.2 Youth Mental Health Information Session

The Committee was informed that over 70 people attended the Youth Mental Health Information Session held on Saturday 3 May at Randwick Town Hall. The interactive information session was facilitated by Remind Mental Health Training and Education and covered topics including: mood disorders and self-harm, psychosis and behavioural problems, how to build resilience in younger people and the lived experience: a carer's perspective. The information session was designed for parents, teachers,

youth workers and mental health professionals. Feedback on the day indicated that the session was outstanding and highly relevant with many participants suggesting that the session should be held again in the near future.

Action: For information.

# 5.3 Wills and Future Planning Seminar

Randwick Council in partnership with Carers NSW held a Wills and Future planning seminar for people with a disabled dependant on Monday 19 May at the Margaret Martin Library. The seminar was presented by Jonathan Harris from Harris Freidman Lawyers and 45 people were in attendance. The presentation included guardianship concerns, powers of attorney, Centrelink issues, including preserving Centelink pensions and benefits and managing the interests and financial arrangements of all concerned. Participant feedback indicated that the seminar was highly informative, beneficial and relevant particularly for many older parent carers. The session was also delivered in a clear and easy to understand format considering the complex subject matter. RCC will consider holding another session in the future to meet identified community need.

**Action:** For information.

# 5.4 Community Partnerships Funding Program 2014-15

Applications for Community Partnerships Funding Program 2014 will close on Monday 26 May 2014. The program provides funding to not-for-profit and community based organisations to deliver projects, activities and services designed to address the identified social needs of residents within Randwick, and/or encourage and foster the effective provision of community based services. Organisations may apply for funding to deliver their projects for amounts not exceeding \$20,000 per year

**Action**: For information

6. Guest Speaker: Keiran Bogan, Xcelerate Employment Services Xcelerate is a Government funded Disability Services which provides free services for job seekers and employers in Bondi Junction, Maroubra, Brookvale and North Ryde. Employment assistance includes training and up-skilling of clients to obtain work, extensive post placement support to ensure long lasting employment. Xcelerate provide on or off site support for clients for a minimum of six months and offer Government funded wage subsidies of \$1500 to \$6000 to offset hiring and training costs. In addition they provide and employment assistance funding of up to \$30,000 for home modifications in the workplace to meet the need of the These modifications belong to the job seeker when they change employment. Benefits of employing someone with a disability include fewer sicker days, high rates of job retention and an in increase staff morale and employer satisfaction. Information packages were tabled at the meeting. Frida Kitas thanks Kieran for attending the meeting as a guest speaker.

# 7. Information Share:

- Junction House will be merging with Holdsworth Community from 1 July 2014.
- 9: Date of Next Meeting: Thursday 10 July 2014.

# **MINUTES**

# Randwick City Council Older Persons Advisory Committee Meeting held on Wednesday 4 June 2014, Randwick Room

#### **Present**

Frida Kitas Randwick City Council Cr. Kathy Neilson Randwick City Council Cr. Noel D'Souza Randwick City Council Coast Centre for Seniors Lee Barwick Billee King Community Representative George Gergerly Community Representative Leonie Pearce Eastern Sydney Medicare Local Probus Club of Maroubra Bay Inc Sue Allen Sue Meyerhofer WAVES/Community Representative

Ron Wood National Seniors – Randwick Botany Branch

# **Apologies**

Cr. Kathy Neilson Randwick City Council Linda Mearing Coast Centre for Seniors

Megan Bowyer Junction Neighbourhood Centre

Ben Whitehorn Randwick Waverley Community Transport
Mike Cornell National Seniors – Randwick Botany Branch

#### 3. Minutes

The minutes of the meetings held on 2 April were confirmed.

# 4. Business Arising from Minutes

# 4.1 Mayor's Volunteer Morning Tea

The Committee was informed that over 200 volunteers attended the Mayor's Volunteer Morning Tea in celebration of National Volunteer Week on Friday 23 May at Randwick Town Hall. The Committee noted that Beau Champion from the South Sydney Rabbitoh's and actress Zoe Carides were exceptional guest speakers, mentors and ambassadors for volunteering. The Committee thanked Randwick Council and Frida Kitas for organising an outstanding event for volunteers and their carers in Randwick City and surrounding areas.

**Action:** For information.

#### 4.2 Wills and Future Planning Seminar

Randwick Council in partnership with Carers NSW held a Wills and Future planning seminar for people with a disabled dependant on Monday 19 May at the Margaret Martin Library. The seminar was presented by Jonathan Harris from Harris Freidman Lawyers and 45 people were in attendance. The presentation included guardianship concerns, powers of attorney, Centrelink issues, including preserving Centelink pensions and benefits and managing the interests and financial arrangements of all concerned. Participant feedback indicated that the seminar was highly informative, beneficial and relevant particularly for many

older parent carers. The session was also delivered in a clear and easy to understand format considering the complex subject matter. RCC will consider holding another session in the future to meet identified community need.

**Action:** For information.

#### 4.3 Twilight Tour

Over 110 people attended the Twilight Tour at the Prince Henry Nursing and Medical Museum on Wednesday 16 April. Special guest speaker Professor Noeline Kyle presented **Deadly Women:** the life and times of Constance Kent and the Road Murder. The presentation was followed by an interactive tour of the nursing and medical museum. The tour had a record number of attendees of all ages from both in-area and out-of area. Frida Kitas and the Trained Nurses Association are exploring a range of possibilities for the next themed Twilight Tour to be held in October in celebration of Carers Week.

Action: For information.

# 4.4 Accessible parking - Des Renford Leisure Centre

Frida Kitas reported that RCC have created two additional accessible parking spaces at the Des Renford Leisure Centre to accommodate the increased demand for parking since the facility was upgraded.

**Action:** For information.

#### 4.5 Access issues - Woolworths and Coles Randwick

The Committee was advised that a number of issues were raised by Mrs Mary Marjorie Julian, a resident of Randwick to the Australia Human Rights Commission (AHRC) about the need for improved access at Woolworths Ltd at the Royal Randwick Shopping Centre and Coles Randwick. Mrs Julian requested for Woolworths to provide smaller trolleys that are easier for the elderly to manoeuvre at the Randwick store. The AHRC have advised Mrs Julian that Woolworths Ltd will be providing smaller trolleys in all their stores. In addition, Mrs Julian has advised that AHRC will be investigating the possibility of getting the body corporate of the Randwick Plaza Shopping Centre to install a handrail in the thoroughfare of the access ramp to enhance access for the elderly and mobility impaired from the car park to Coles New World.

Action: Frida Kitas to provide an update at the July meeting.

#### 5. General Business

# 5.1 Suicide TALK

RCC in partnership with Carers NSW will host an information session exploring issues in suicide prevention and organised around the question, "Should we talk about suicide?" The information session will be presented by Gerald Haslinger, psychologist and mental health educator on Thursday 3 July from 7pm to 9pm at the Margaret Martin Library, Randwick. The session aims to raise community awareness that suicide is a serious mental health problem, reduce the stigma surrounding suicide, make direct, open and honest talk about suicide easier and examine a range of things people can do to help prevent suicide. The talk is designed for all members of the community aged 15 years and over

Action: Frida to circulate flyers and posters electronically to OPAC members.

# 5.2 Community Mental Health Forum

RCC will host a Community Mental Health Forum on Wednesday 23 July at Randwick Town Hall from 7pm to 9pm. The forum aims to raise awareness and improve understanding about mental health issues in the broader community, information will also be promoted on available services and support programs in Eastern Sydney. Keynote speakers will include Rob Ramjam AM, John Malone, CEO Aftercare and Robert Ford, Director, Eastern Sydney Medicare Local. Special guest speakers will also share their lived experience with mental illness. The forum is designed for people with a mental illness, carers and supporters of people with a mental illness and community services and organisations.

**Action:** Frida Kitas to provide an update on the Forum at the July meeting.

#### 5.3 Depression Seminar

RCC in partnership with Carers NSW will host a half day seminar for people who are supporting someone who may be experiencing depression. The Seminar will be held on Saturday 19 July at Randwick Town Hall from 11am to 3pm. The session will explore issues in depression and will be facilitated by Lisa Liber from Carers NSW and special guest speakers will share their lived experience with mental illness. The session will explore: recognising the signs and symptoms of depression, how to help someone who is depressed, what it means to be a carer of someone with a mental illness, what support services are available, treatment options and what to do in crisis situations. The session is designed for carers and supporters of people with depression. Free but bookings are required.

Action: Frida Kitas to circulate flyers and posters to OPAC members.

#### 5.4 Local Government Week

To celebrate Local Government Week, RCC will organise the Little Bay Neighbour Day at the Prince Henry Centre on Sunday 3 August from 10am to 4pm. The purpose of the event is to connect residents and visitors living in Little Bay and surrounding areas to their local community. The Neighbour Day will include a range of activities where families and children of all ages can participate and will showcase the Prince Henry Centre and the jewel that it is Little Bay. In addition, RCC and local community services will promote information on available services and support programs that residents can access across Eastern Sydney. Frida Kitas will provide additional information about the Neighbour Day at the July meeting.

**Action:** Frida Kitas to provide an update at the July meeting.

# 6. Guest Speakers: Sue Nil

**7 Information Share** Members provided an update on their respective services and support programs. Brochures and flyers tabled.

Date of Next Meeting: Wednesday 2 July 2014.

# Minutes

# Randwick City Council Multicultural Advisory Committee Meeting held on 10 July, 2014 at 5.30pm

#### **Present**

Cr Lindsay Shurey (Chair) Randwick City Council George Varughese Community Representative Peter Schick Community Representative Rosa Loria Community Representative Katherine Zhu Randwick City Council Community Representative Janet Timberg Teresa Mok Randwick City Council Tania Krasinski Randwick City Council

#### **Apologies**

Cr Noel D'Souza Randwick City Council Charlotta Oberg Community Representative

#### **Previous Minutes**

The Minutes of the meeting held on 29 January 2014 were confirmed. Moved by Peter Schick and seconded by George Varughese.

# **Business Arising from Previous Minutes**

The meeting began with brief updates of agenda items from January's meeting. However, it was requested by the committee that these are no longer relevant as the current committee was now at the end of its tenure.

Motion to defer Agenda items for when the new committee convenes. Moved by Janet Timberg Seconded by George Varughese

# **Multicultural Advisory Committee review**

#### Discussion of committee's achievements

Peter Schick expressed his disappointment that the committee had not achieved an event that has been discussed during meetings throughout the year. Peter felt that the committee did not achieve anything other than attending meetings.

Rosa Loria pointed out that the Committee had achieved funding for the street banner project.

Lindsay Shurey highlighted that that Terms of Reference (TOR) does not state organising events as a function of the Committee. The TOR requires a review.

Teresa Mok reviewed the Multicultural Advisory Committee timeline that in 2002 and 2009, there were changes to the Terms of Reference. Teresa went on to explain that role of Council Advisory Committees do not necessarily include organising events with the exception of the Youth Advisory Committee. The Advisory Committees primary role is to provide advice on Policy changes on behalf of the community. It was noted that from 2002, there was dwindling interest and recruitment occurred in 2009.

Rosa Loria responded that as a committee, more responsibility and action is needed to ensure that the committee is not 'tokenistic'. The committee agreed with this statement.

Discussion re image on the Multicultural Advisory Committee brochure

Peter Schick mentioned that the photograph of children on the brochure was
misleading and misrepresented the target audience for a new Advisory

Committee.

Tania Krasinski explained that it was the best option with limited resources and timing as brochure design and printing was required within 2 days for the next Citizenship Ceremony as per previous discussions.

Katherine Zhu further explained that obtaining relevant photographs are difficult with current resources and in such a small timeframe.

It was decided that the photograph be changed before further promotion.

**TOR & formation of advisory committee members for 2014 -2016 tenure**Peter Schick mentioned that the photo is important and it should reflect that the Committee is looking for mature people from different nationalities. Peter went on to ask how this would be promoted.

Teresa mentioned that hard copies will be forwarded to TAFE, UNSW and Peter added the local Indonesian Consulate. Tania listed the services and agencies in Council's networks.

Rosa Loria suggested that new arrivals should not be included in the targeted promotions and to seek out more permanent residents and services.

# Follow up from DVD project request by Peter Schick

Katherine explained TAFE media feels they were not interested as they did not respond. The Migrant Story project costs the library in the vicinity of a few thousand dollars. Peter queried what happened with the DVD's and wether they are they sold. Katherine mentioned that the Council does not have nights to sell and cannot recoup costs. The majority of cost is in edits, teacher, overtime rate. Peter then queried how it is circulated. Katherine explained that the DVD is promoted to other libraries and related organisations, however only a few libraries responded.

George recommended that it be sent to Ethnic Communities Council of NSW as they are linked to 110 nationalities. Peter suggested that in the future to partner with CRC for financial contribution as he believes there are benefits to this project as a Council initiative.

#### Update of funding and amalgamation of Government Departments

Rosa reported the amalgamation of eight Government departments and that the Department of Social Services (DSS) have all opened for new submissions across the board. All Migrant Resource Centres across NSW have combined to apply for Settlement Grants Programs with Settlement Services International as the lead agency. Submission funding have been extended to December, outcomes will be reported by September. Funding has been increased from one to five years.

#### The Spot Festival update

Tania reported on the Spot Festival, stating that a storm had delayed activities however did not deter crowds. The Randwick Multicultural stall was next to the

Multicultural stage. It was a popular stall with children's activities, free plants from the nursery and valuable information for library services. Tania thanked the library for releasing Katherine Zhu and Magnolia Szabo to cover two shifts for the day and expressed appreciation toward Peter who had volunteered his time in the afternoon.

#### Dissolving the current Multicultural Advisory Committee

Lindsay thanked everyone for the contribution to the committee and expressed her hope that they will re-apply. Lindsay stated that heavily targeted recruitment is planned with a new committee reconvening in October.

It was suggested that a lot of the original aims of the committee have been achieved and that a new format with updated aims and objectives is needed.

It is recommended that the first task of the new committee will be to adopt a new and current Terms of Reference. A copy of the current TOR was distributed to the committee with a request that they read through and consider changes.

#### General business

• Janet Timberg stated that she believes it is valuable for the Committee to attend the Citizenship Ceremonies, however does not agree that it is appropriate for committee member recruitment. Lindsay explained that it was trialled once with no success and will not be followed up.

Janet then went on to discuss the food at the ceremony and it was explained that it is the responsibility of the Department of Immigration and it is out of Council's control.

• Katherine reported that the library will be launching Migrant Story in September and will ensure this Committee will receive and invitation. The DVD is at final editing stage, completing stories and publication.

#### Motion to dissolve the current Multicultural Advisory Committee

The motion to dissolve the current Multicultural Advisory Committee for its present term and to reconvene a new committee meeting in October was carried. Motion agreed unanimously.

Meeting closed at 7:00pm