

Code	Name	Progress Report Status
01	Leadership in Sustainability	
1a	Vision for Randwick City Council	
S030	Short and Medium Term Financial Plans	50%
	Comments: All short and medium term financial plans will be updated with key stakeholders in line with the 2011-12 budget preparation. These strategies will be incorporated into the 2011-12 Budget and the Long Term Financial Plan.	
S031	Financial Performance and Position	50%
	Comments: Budget performance is continually monitored. Reports are provided to managers monthly and capital expenditure reports are produced each week. Regular meetings are also held with budget managers. The financial performance and position of the Council is reported to the Administration and Finance Committee each month. The December quarter budget review is in progress and a report will be submitted to Council in February 2011.	
S080	Implementing Sustaining our City programs	50%
	Comments: Projects on track including water and energy savings, sustainable transport, sustainable education and future coastal walkway projects.	
P001	Planning and reporting	50%
	Comments: The 2009-10 Annual Report was published in-line with legislative requirements and submitted to the Division of Local Government.	
P009	Long Term Financial Plan	50%
	Comments: The Long Term Financial Plan was updated and adopted by the Council in February 2010 for the 2010-11 financial year. A review of the Long Term Financial Plan will be carried out during planning for the 2011-12 Financial Year.	
1b	Leadership	
S001	Leadership in community consultation	50%
	Comments: Participated with 4 other Councils in reviewing the inter-Council's forum precinct systems. Worked with the other IAP2 award winners in developing a showcase on best practice community consultations, using the Buildings for our Community consultations.	
S002	Issues management	50%
	Comments: The Daily Telegraph and Sydney Morning Herald were monitored daily for relevant articles and mentions of Randwick City Council and the Southern Courier, The Beast and the Spectator were monitored regularly. Broadcast media news summaries monitored and audio files of all Mayoral radio interviews were ordered and filed for future reference. Since October 2010, responses to at least 26 media enquiries have been prepared and issued. The vast majority of Randwick Council's media enquiries come from the Southern Courier, followed by the Sunday Telegraph and Daily Telegraph. Responses were provided to enquiries about: the Chinese Market Gardens; the water quality at Malabar beach; the electricity price hike and whether that would affect Randwick Council; transgender people visiting the Lady McIvers Baths at Coogee; catering costs; and Clovelly hotel's section 96 application.	
	Highlights: Metro print and broadcast media monitored daily. Local newspapers monitored weekly and monthly. Responses to 26 media enquiries on a range of issues.	
S003	Integrated marketing strategy	50%

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<p>Comments: A consistent and professional high standard of writing and visual design has been set through the Council's Corporate Style Guide and Visual Identity Guidelines. These standards are applied to marketing and communications material across all areas of the organisation. The Communications Dept. staff advise all Council departments and individual staff, as well as Council contractors, on their communications and marketing, writing, design, publishing and advertising needs in accordance with an integrated approach to marketing the Council and its services and activities. The Council's brand has been protected and strengthened by applying the revised Visual Identity Guidelines to all 234 proposed print and electronic communications and marketing products reviewed by the Communications Dept. in this period. The range of standardised templates for staff use (using Indesign software) for printed material such as flyers, brochures, posters, banners, postcards, advertisements, bookmarks and booklets, is being expanded and templates have been created as Word documents to assist more staff to maintain the Council's high corporate brand standards.</p> <p>Highlights: The Council's brand has been protected and strengthened by applying the Corporate Style Guide and the revised Visual Identity Guidelines to all 234 proposed print and electronic communications and marketing products reviewed by the Communications Dept. in this period. The Communications Dept. staff advise all Council departments and individual staff, as well as Council contractors, on their communications and marketing, writing, design, publishing and advertising needs in accordance with an integrated approach to marketing the Council and its services and activities.</p>		
S011	Integrated risk management	38%
<p>Comments: The risk proposal has been tabled, the proposal is to restructure the current separate strategies into one integrated system. This proposal will be provided to Manex for their approval.</p>		
S013	Occupational Health & Safety Management System	50%
<p>Comments: No legislative breaches in the last quarter.</p>		
S016	Property portfolio	50%
<p>Comments: All Council owned properties managed in accordance with legislative requirements. All licences prepared in accordance with Council policies.</p>		
S017	Tenders, contracts and purchasing	50%
<p>Comments: Tenders processed in accordance with legislative requirements. E-tendering to be implemented once new purchasing systems are up and running. Contracts list up to date. Purchase orders processed in accordance with KPI.</p>		
S018	Council and committee meetings	50%
<p>Comments: Service standards have been complied with and requests for changes to Council and Committee Meeting procedures are always dealt with proactively. The delegations database has been established and is being maintained on a regular basis. Staff access to the database (via the intranet) will be available in February 2011.</p>		
S019	Document Management System	50%
<p>Comments: Council's hierarchy is continuously updated in TRIM. Newly created positions are reflected in the TRIM 'Internal Locations'. The newly restructured areas: Community Development and Sustainability have also been updated. This enables TRIM quarterly statistics to be accurately tabled for the relevant Managers and Directors.</p>		
S020	Archive system	50%
<p>Comments: All aspects of the Archive Project Plan are regularly monitored: Physical folders are destroyed according to the General Disposal Authority and Senior Management approval; new holdings are archived as required; and all Legal documents are securely maintained and tracked. Additionally, all State Records compliance audits are adhered to (State Records Act & Digital Recordkeeping) along with an Organisational 'Health Check' on our Information Management.</p>		

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<p>Randwick Council is currently assessing and providing feedback to State Records on the proposed tools for the new compliance audit. This should be completed by end of January 2011.</p>		
S021	Insurance Program	50%
<p>Comments: Insurance claims handed over to Echelon to manage and provide arms length transactions. All claims acknowledged within 7 days and progress reported to Council monthly.</p>		
S032	Financial information, advice, reports and compliance	50%
<p>Comments: Information regarding financial performance is provided to the community in a timely manner through the publication of a Balance Sheet and Funding and Income Statements for the Council and each division in the Administration and Finance Committee Business Paper. A range of tools are provided to budget managers including live "Dashboards" containing key financial and non-financial information, monthly reporting packages and regular budget meetings. The Council's Executive Information System was re-launched after the implementation of the Council's new core financial systems in October 2010. Monthly investments reports are also reported to the Council.</p>		
S033	Customer Focus Strategy	50%
<p>Comments: Customer Service Knowledge updated regularly for internal staff use when dealing with customer enquiries. Review of Customer Request system completed and Pathway CRM implemented and being used to record and manage request for service customers. Online Service Requests developed by internal staff and expected to be available for customers early January 2011. Further improvements made on web page to assist with searching specific terms.</p>		
S034	Customer and telephone services	50%
<p>Comments: Council's Customer Service Department met most of their performance targets during the quarter. Whilst the Call Centre were very busy and did not perform as well as previous periods in relation to abandoned calls and percentage of calls answered within 30 seconds, they still achieved a very high percentage of calls being managed at the first point of contact. The front counter achieved all targets.</p>		
S035	Customer Request Management (CRM) system	50%
<p>Comments: A total of 9,038 service requests were received during the period, with 90.5% (8,179) being completed within the respective Service Level Agreement.</p>		
S036	Levy and collection of rates and charges	50%
<p>Comments: 2010-11 Rate Notices issued in July 2010 ahead of the 31 August due date for the 2010-11 first instalment. Rate Levy included the new rating variation associated with the building program as well as the new valuations for the Randwick council area. Second instalment reminder notices issued in October 2011. The Long Term Financial Plan has a target of less than 4% outstanding rates, annual charges, interest and extra charges. Total outstanding as at 30 June 2010 were 2.64%. This compares with 2.92% the previous year (2008-09). Recovery practices continue to ensure good collection rate maintained.</p>		
S037	Investment portfolio	50%
<p>Comments: All new investments for the October quarter have been made in accordance with the adopted Investment Policy. Returns on investments have stabilised following the market fluctuations associated with the global economic crisis over the previous 2-3 years. Improved returns following increases in official cash interest rates.</p>		
S038	Information services support	50%
<p>Comments: The major business systems that council utilises are have now been migrated and are being managed in-house. These include the document management system, the Land Information System, Financials, HR/Payroll, Time & Attendance, and Works & Assets systems. A review of additional work load and staff capacity is</p>		

Code	Name	Progress Report Status
being undertaken.		
S039	Business processes and business systems	50%
<p>Comments: The migration of corporate applications to in-house environment has been successfully completed. This includes the implementation and introduction of new Financial, HR/Payroll, and Works & Assets systems.</p>		
<p>Highlights: The implementation and introduction of new Financial, HR/Payroll, and Works & Assets systems.</p>		
S040	Information technology infrastructure and support	50%
<p>Comments: All systems performed well with a minor disruption to email services for some users for approximately 12 hours. A number of Windows updates and patches were deployed. All client software for the COL migration project were successfully deployed to all users.</p>		
S041	GIS and mapping services	50%
<p>Comments: 13 cartographic maps have been produced. Examples of maps produced include: open space zoning maps; Randwick Coastal Walkway; and proposed parking zones Maroubra Beach resident parking zone MB1. Two new map layers were created. Examples of the new map layers include: treatment zones for the Woomera Creek restoration project and map the locations of the GoGet car share car location in the LGA. Six map layers have been updated. Examples of updated map layers include: cadastral information which includes new property subdivisions and consolidations; bus shelters; and road restorations.</p>		
S042	Technology project management services	50%
<p>Comments: In the December 2010 quarter, project management services were provided to implement a new financials, HR, payroll and works and asset management system across Council. The new application has improved performance and reduced operating costs for Council. Other essential Council business applications were moved from an expensive managed service to inhouse computers, saving money and increasing Information Services' responsiveness to internal and external customers. Also in the quarter, a future enhancement of mobile computing to improve productivity for Council's outdoor workforce has been in the planning stages.</p>		
<p>Highlights: Successfully migrated Council's business applications, including Finance, Payroll, HR, Time and Attendance, Property and Rating, Works and Assets, Library Management, Record Keeping and GIS to a faster, cheaper platform.</p>		
P002	Shared Services	50%
<p>Comments: Shared services opportunities continue to be investigated.</p>		
P008	Workforce Strategy	50%
<p>Comments: All actions achieved for the period as detailed in the Human Resources Strategic Plan.</p>		
1c Continuous Improvement		
S012	External customer satisfaction program	50%
<p>Comments: The key findings of the biennial RCC Community Satisfaction Survey were reported to Council.</p>		
P003	BEF Assessment	
<p>This project is scheduled to commence in a future reporting period.</p>		
P004	Internal Audit Plan	50%

Code	Name	Progress Report Status
<p>Comments: The Internal Audit Plan has been updated to version 3 to accommodate a change required to the order of responsive ICAC audits.</p>		
P005	Crisis Management plan	85%
<p>Comments: Crisis management plan has been reviewed as part of the councils review of our risk management systems. Once the entire review is completed and any changes required have been made, testing of the integrated system will commence.</p>		
<p>Highlights: Crisis Management Plan reviewed in line with new changes to legislation</p>		
P006	Internal customer satisfaction program	
<p>This project is scheduled to commence in a future reporting period.</p>		
P007	Knowledge management framework	
<p>This project is scheduled to commence in a future reporting period.</p>		

Code	Name	Progress Report Status
02	A Vibrant and Diverse Community	
2a	Understanding Community Needs	
P051	Youth Culture Strategy	40%
Comments: Consultation with local youth services undertaken. Draft strategy scheduled for completion by December 2010 but delayed to include consultation with the new Council youth reference group to be established in Feb/Mar. Draft then anticipated to be completed for reporting end May 2011.		
P052	Demographic information	50%
Comments: Provided demographic data for specific requests and online census information to assist both council and community research.		
2b	Meeting Community Needs	
S022	Access to childcare centres	50%
Comments: Seven of nine community based not for profit Child Care Centres located on Council owned or managed land now fall under Community Facilities Management Policy. The other two will be incorporated under this policy when leases are renegotiated.		
S067	Activities for children and families	50%
Comments: A series of workshops held by Council was well attended - 'First/aid CPR' for Parents; 'Bedtimes & Breakfasts' for Parents workshop; and 'Valuing Cultural Diversity' in Parenting (targeting community workers in Randwick). Highlights: Had many inquiries from community members about running more workshops. Over 1000 parenting calendars have been distributed.		
S070	Moverly Children's Centre	50%
Comments: End of year events successfully held and all children's documentation for end of Year completed. Occupancy remains at 100%.		
S078	Community grants programs	50%
Comments: All grants programs delivered. Next funding round commences in January 2011 (Cultural Grants Program)		
P033	Activities for older people	50%
Comments: A range of events and activities were held to actively engage with older people, carers and people with a disability. Staff also successful in obtaining a total of \$1,100 funding from Ageing Disability & Home Care (ADHC) & Clovelly Community Bank towards events/activities for Seniors Week 2011. Highlights: Over 500 carers and older people participated in the healthy living workshops. 160 carers and people with a disability attended the Enchanted Evening Ball at the Prince Henry Centre. Over 300 people attended the Community Open Day at the Prince Henry Nursing and Medical Museum. Over 100 older people and their carers attended the Playreading "Shafana and Aunt Sarrinah." Playwriting and Performance Workshop was held at maximum capacity. Therapeutic Gardening workshop was held at maximum capacity.		
P034	Activities for young people	50%
Comments: Art workshops with young people and local Aboriginal artist to produce designs for RTA boxes completed, and submitted to RTA for approval. Planning for a program of workshops for young people now completed and includes art/hip hop activities. Youth Week 2011 activities including Urban Shorts Youth Film Festival,		

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	Hectic Youth Health Forum and Filthy Youth Art Festival to commence from April 2011. Funding recently secured for peer mentoring program with the Shack Youth services, commencing early 2011. Highlights: Substantial funding secured for a peer mentoring program for young people which includes training for youth mentors and programs for their mentees.	
P035	Domestic violence information session	100%
	Comments: Domestic Violence Information sessions successfully held in the December quarter. Currently staff working on improving general community access to domestic violence information and support through Councils website.	
P036	Access to information	50%
	Comments: Research completed on appropriate information required to improve the general community's access to domestic violence issues and support needs via Council's website. Drafting of information for webpage commenced.	
P037	Services for ATSI people	50%
	Comments: Supported Lapa Access Point service in development of promotional material and attended service launch, an Aboriginal service aimed at supporting Aboriginal people to link up to mainstream services. Assisted Kooloora Community Centre and Play group with planning and programming and Volunteers lunch. Finalised Anti Violence community campaign with completion of bus shelter poster and bookmarks and postcards. Assisted in planning and implementation of White Ribbon (anti violence) community event at Prince Henry Community Centre with local Aboriginal woman as key note speaker. Highlights: Successfully completed the bus shelter posters, bookmark and postcards project as part of the Anti-Violence community campaign.	
2c Strong Partnerships		
S004	Support local community engagement	50%
	Comments: Provided responses to all precinct minutes submitted to Council for the 29 precinct meetings held during the quarter. Supported the quarterly meeting of the Precinct Coordination Committee and followed up on actions. Arranged printing of flyers for 7 precincts. Arranged guest speakers for 9 precinct meetings. Worked with local service clubs in providing a service club notice board at Maroubra. Coordinated the quarterly Combined Chambers of Commerce Mayoral meeting. Assisted in the planning and promotion of the Randwick City Economic Leadership Forum	
S052	Traffic Committee	50%
	Comments: Servicing of Traffic Committee is ongoing - quality and consistency being maintained.	
S068	Services for local community	50%
	Comments: Council representative continues to convene and support the Inner and Eastern Sydney Migrant Interagency (IESMI), which has 112 members from government and non-government agencies. Council staff participate and support the NSW Local Government Multicultural Workers Network. The network shares best practice ideas on providing services that best meet the needs of multicultural in communities.	
2d Community Facilities		
P053	Plan of Management preparation - Community centres	50%
	Comments: Public hearing for Prince Henry Centre draft POM held in November 2010. Report by independent facilitator finalised in December and reported to Councillor bulletin. Briefing to La Perouse precinct meeting undertaken in December. PoM exhibition completed and reporting expected to be completed by March/April 2011. POM for Randwick Community Centre scheduled to commence next quarter.	

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P054	Community Facilities Plan review	60%
Comments: Internal consultation and revision of draft content currently underway. Progress delayed due to other work priorities. Estimated completion date June 2011.		
2e Accessibility		
S023	Subsidised rental policy	50%
Comments: 29 community leases/licenses now in accordance with Community Facilities Management Policy. The remainder will come on board as they are renewed. Current agreements with Annabel house, Anglicare, Clovelly Bowling Club, Clovelly Baby Health Centre, Coogee Bowling Club, Coogee Croquet Club, Coogee Fishing Club, Coogee Diggers, Duffy's Child Care, Gordon's Bay Fishing Club, Kensington Bowling Club, KU Randwick Coogee Kindergarten, Learning Links, Malabar Boat Owners, Malabar Occasional Child Care, Meals on Wheels, KU Peter Pan Kindergarten, Randwick District SLSA, Randwick Historical Society, Randwick Netball, Randwick South Sydney Family Day Care, Randwick Botany Cycle Club, Junction Neighbourhood Centre, ROCK, SESIAHS Malabar, The Shack, SOS Preschool, South Coogee Bowling Club, and Surfing NSW.		
P038	Access to facilities	50%
Comments: Additional accessible parking spaces approved for installation between Arthur Lane & Belmore Rd & at Vicar Street Coogee.		
2f Cultural Diversity		
P039	Cultural projects	75%
Comments: Randwick Award for Literature awarded to Peter Carey. Planning and scheduling for Council's Cultural Arts program (to activate council owned community centres/halls) commenced, involving Twilight Concert Series (Prince Henry Centre) and Ignite Talk Series (Maroubra Senior Citizens hall) scheduled to begin February 2011. Planning for Randwick Art Exhibition and Craft Show nearing completion and scheduled to commence 24th March 2011.		
Highlights: Several meaningful cultural partnerships have been brokered including Randwick Art Society, Sydney Improvisational Music Association and The Way We Wear - recycled fashion.		
P040	Annual events	50%
Comments: All December quarter events target fully met and within budget.		
Highlights: New Years Eve FireWorks event was well received. Seniors Christmas Party at the AJC.		
P041	Multicultural events and activities	50%
Comments: Council staff currently coordinating an Overseas Sister Cities Schools' Cultural Exchange Program being held with schools in Castellorizo in Greece, Hangzhou in China and Albi in France.		
Highlights: Council staff in conjunction with the Eastern Sydney Multicultural Access Project (ESMAP) held seven Healthy Living Workshops for older people from a multicultural background. Over 500 people attended the series of workshops which focused on major health issues affecting older people.		
P042	Aboriginal cultural projects	50%
Comments: Work has commenced with Aboriginal Art Work Project, negotiations with La Perouse LALC in progress on holding workshops.		
P043	Information for multicultural people	

Code	Name	Progress Report Status
		50%
<p>Comments: Council staff continue to work with other culturally and linguistically diverse (CALD) focused local service providers to assist in meeting the needs of identified target groups.</p>		
<p>Highlights: An Information Day for Chinese Speakers was successfully held at the Bowen Library to assist local residents from a Chinese background become aware of and understand the range of community services. 18 service providers provided information about their services. The event included a presentation by the Eastern Suburbs Business Enterprise Centre on establishing a small business. Around 60 people attended the activity.</p>		

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03	An Informed and Engaged Community	
3a	Communicating Effectively	
S005	<p>Communications planning</p> <p>Comments: Communications plans and campaigns on more than 15 Council projects and programs, including the the Bali Memorial; the 2010 Urban Design Awards; launch of Community Service Awards; Randwick Literary Award ceremony and announcement of winner; new cycling and walking maps for Randwick City; the 'A gift that won't cost the Earth' campaign; Lexington Place Busking competition; the Coogee carols, the Seniors Christmas concerts; the Sports Awards presentations; the Christmas Decoration Competition; the Seniors on Sustainability book; the Summer Activities Program; and water safety campaign in our sister-city Temora. Around 100 communications products were produced or edited to support these plans. Media releases and speeches were written and photographs taken for Council's events and publicity opportunities.</p> <p>Highlights: 15 communications plans and approx. 100 communications products produced in the quarter. At least 19 media releases were issued and 35 speeches /MC notes prepared for the Mayor and/or Councillors. Around 20 events/initiatives were photographed for publicity purposes.</p>	50%
S006	<p>Informing our residents</p> <p>Comments: Drafting of the summer edition newsletter began during this period but it was not issued due to the timeframes conflicting with the Christmas holiday period and the closure of the graphic designers. The summer edition newsletter will be coming out in late January/ early February.</p>	50%
S007	<p>Statutory notices and publicity</p> <p>Comments: Twelve Mayoral columns were completed for the weekly Southern Courier and The Spectator publications while three columns were created for the monthly Beast publication. The columns highlighted significant issues, events and Council-related news including the the Bali Bombing anniversary, updates on the Education and Health Specialised Centre Discussion Paper, handover of the Randwick Environment Park, Christmas festivities, and various community events. 203 communications publications from a range of areas of the Council were proofed, edited and approved for public release including: Coogee Carols and New Year's Eve material (posters, brochures, postcards), Lexington Place Busking Competition material (advertisement, posters and flyers), Summer Activities Program posters, A Gift that Won't Cost the Earth campaign material, Go Solar postcards, Bushcare Group Autumn newsletter, Library school holiday activities flyers, Community Programs and Partnerships' workshop flyers, The Spot Food and Film Festival material, Buildings for Our Communities brochures, Floodplain Management factsheet, Nursery Open Day advertisements and Christmas Decoration Competition advertisements. New Christmas and Shop Locally street banners were designed. 150 Christmas banners were printed and installed across Randwick City in December. Assistance was provided in establishing communications campaigns for the following Council events: Lexington Place Busking Competition, Coogee Carols, Coogee Sparkles (New Year's Eve) and Australia Day celebrations. 39 advertisements were proofed for various campaigns and events including Go Solar, ICAN changes, Ride to Work, Walk it Off, Ecoliving Fair, Community Service Awards, Malabar Family Fun Day.</p> <p>Highlights: 195 publications or communications products and 39 advertisements from a range of areas of the Council were reviewed and edited for public release.</p>	50%
S008	<p>Communications and visual design standards</p> <p>Comments: The Communications team revised and finalised the Visual Identity Guidelines with the aim of effectively strengthening the Randwick City Council brand and applying a consistent and professional design for marketing and communications material across all areas of the organisation. A suite of Indesign templates for publications has been created and includes: flyers, brochures, posters, banners, postcards, advertisements, bookmarks, booklets, reports and powerpoint presentations. Word document templates have also been designed to ensure the many staff who do not have access to the Indesign software are still able to use the templates as a foundation of any promotional material created for the Council. Planning has commenced for information sessions to be held across all teams within the Council to ensure staff are up to date with the Visual Identity Guidelines and how they can apply these standards to the templates provided. The Council's Corporate Style Guide has also been revised to assist staff when writing content for public documents. The Council's corporate written and visual design standards have been applied to the 203 publications and 45 advertisements reviewed by the Communications Dept. in this period.</p> <p>Highlights: The Council's Visual Identity Guidelines have been revised and finalised to effectively strengthen the Randwick City Council brand and apply a consistent and professional design for marketing and communications material across all areas of the organisation. The range of templates for printed material is being</p>	50%

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expanded and planning is underway for these templates to be provided as Word documents to assist staff to maintain the Council's high corporate brand standards.		
S045	Website maintenance	50%
<p>Comments: A new Emergency Management page has been added to the website, informing the community of council's emergency management plan. Online Services have been integrated into the website, improving functionality and communications options for the community. Statistics continue to indicate that people, on average, are spending a longer period on the site than in the previous year, and similarly a longer period on each page visited. The number of visits to the site remains relatively consistent with the same period last year.</p>		
S046	Library Technology Plan	34%
<p>Comments: Implementation of the wireless Internet connection has been delayed due to the new corporate system. The delay has also impacted other Technology Plan deliverables.</p>		
P045	EDA Lodgement	25%
<p>Comments: Awaiting implementation of the new computer system. Information Technology currently developing new software package to accommodate EDA lodgement.</p>		
3b Promoting Services		
S047	Community Information Directory and Programs	50%
<p>Comments: The Community Information Directory is a valuable resource and is updated regularly.</p>		
3c Community Involvement		
S009	Consultation planning	50%
<p>Comments: Worked with staff in developing and implementing consultation plans and activities for 12 projects including Bangor Park Playground, the Education and Health Centres Discussion Paper, 3 flood studies, Maroubra Beach Local Area Parking Scheme, the Buildings for our Community program, and the Maroubra Beach Commercial Centre Urban Renewal Working Group.</p> <p>Highlights: Development of a consultation framework for the seven years of the Buildings for our Community program. Providing support to the Education and Health Centres Discussion Paper consultations. Reactivation of the Maroubra Beach Commercial Centre Urban Renewal Working Group.</p>		
S010	Use innovative consultation tools	50%
<p>Comments: Developed a "Bang the Table" site for the community consultations on the Specialised Centre Discussion paper. Negotiated to develop a Randwick Council branded site for on-line community consultations.</p> <p>Highlights: "Bang the Table" site for the community consultations on the Specialised Centre Discussion paper.</p>		

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04	Excellence in Urban Design and Development	
4a	Improved Design	
P046	Good Development Actions	50%
Comments: Survey methodology finalised and to be issued in March.		
P055	Design Excellence	50%
Comments: No plans submitted to the SEPP65 panel this quarter.		
P056	Randwick City Design Awards	100%
Comments: Urban Design awards 2010 successfully completed with the Awards event held on 1 November 2010, including a people's choice process and award. Highlights: Successful 2010 urban design awards event held, with a high quality of entries and awards achieved. The winners and highly commended can be viewed on Council's web site, along with the people's choice winner selected by the votes of our Randwick community.		
4b	Robust Development Framework	
S071	DA Processing	50%
Comments: Processing times are generally consistent with the targets Highlights: 92.80% of DA's determined under 60 days (Net Time)		
S072	Building certification service	50%
Comments: In the year to date Council's Building Certification Services has assessed and determined 112 construction certificates and 65 complying development certificates, in a median period of 19 and 12 days respectively. The budget for Council's Building Certification Services is also progressing satisfactorily.		
S073	Regulatory functions	33%
Comments: In the year to date, Council's environmental health and building officers have investigated and acted upon a total of 507 Customer Action Requests in a median period of 4 days. In the year to date, various new or improved standard systems, procedures and documentation have been implemented, including: Preparation of updated Draft Exempt Development Guide under the Codes SEPP; Review and updating of various forms; Implementation of new computer programs and systems (ICAN project); Participation in Complying development expert panel and working groups to address regulatory and planning reforms; Submissions to government departments on various legislative and regulatory changes. The operation and range of services undertaken by Health, Building & Regulatory Services has also been reviewed and expanded to encompass Ranger Services and improve the operation of teams. Highlights: Implementation of a review of Health, Building & Regulatory Services department, including the expansion of functions to include Ranger Services.		
P047	DA report templates	50%
Comments: Review of DA report formats is progressing and will be implemented with the new procedures manual.		

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05	Excellence in Recreation and Lifestyle Opportunities	
5a	Maximise Open Space Use	
P016	Heffron Park plan of management	55%
Comments: Heffron Park Plan of Management Stage 1 works progressing according to schedule.		
P017	Coastal walkway through golf courses	45%
Comments: Concept development of Coastal walkway underway for Randwick, Coast and St Michaels golf courses. Preliminary concept design has been submitted for the walkway through Randwick Golf Course.		
P018	Coastal walkway across Malabar Headland	50%
Comments: Coastal walkway route options have been assessed and preferred option is being detailed for consultation.		
P057	Plan of management preparation - Chifley Sports Reserve	100%
Comments: Chifley Sports Reserve plan of management finalised to address comments from its exhibition. Reported and endorsed by Council in July. Forwarded to Dept of Lands for final endorsement/gazettal.		
5b	Range of Activities	
S043	Introduce new programs at DRAC	50%
Comments: Attendance numbers at DRAC are currently 6% higher than the same period last year. Learn to Swim and all programs continue to show growth.		
P019	Sports field program	50%
Comments: During this reporting period,seasonal renovations have been undertaken to all sports field surfaces including aeration,herbicide application for broadleaf and bindii weeds,fertilising and topdressing.With the acquisition of a new tractor mounted aerator,aeration of a number fields has successfully been undertaken by Council's Sports Field gangs thereby reducing contractor costs.Further,herbicide application and fertilising have been predominantly undertaken by Council staff utilising the spray mule and fertiliser hopper also reducing costs. Spraying out of winter rye grass for the first time was successfully undertaken by staff.		
Highlights: Heffron Park fields 53 and 54 were fully renovated with a new turf grass surface funded from the 2010-11 Capital Works Programme during this reporting period.		
P020	Playgrounds	40%
Comments: Bangor Park Concept design has been developed and 2 phases of consultation completed.		
5c	New Open Space Creation	
P058	Malabar Headland Management	50%
Comments: Council continuing to work with the Federal govt as land owner on site management issues and also on community access/recreation potential via a		

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<p>western walking track, with research continuing on preferred routes. Council also assisted the State government to progress the State/Federal commitment to transfer the western land to the State (lot 4) for National Park, by clarifying the proposed lot boundary which will include adjacent areas of the endangered ESBS ecological community.</p>		
<p>Highlights: On August 1 the Federal government made an election promise to transfer the western Lot 4 and eastern Lot 2 to the New South Wales Government to be managed for conservation purposes as part of their National Park reserve system.</p>		
<p>5d Innovative Library Programs</p>		
S048	Library collection and procedures	50%
<p>Comments: Customer feedback, purchase suggestions and circulation statistics are being collected on an ongoing basis</p>		
S049	Events and marketing	50%
<p>Comments: In the first quarter 9287 people attended 199 activities at the libraries. Positive feedback has been overwhelming, particularly for the Seniors on Sustainability and Eco Heroes projects.</p>		
<p>Highlights: Lionel Bowen Young Writers Awards - over 450 entries from 43 schools in the area. Partnered with the UNSW, NIDA and Juvenilia Press. A successful awards ceremony was held at the University of New South Wales attended by over 150 people. Legacies for a Better World: Seniors on Sustainability - 22 seniors completed the five week writing program. Their prose and photographs have been published in a book which was launched in November. Offered the first public library intergenerational poetry workshop with poet Libby Hathorn to celebrate National Poetry Week. Awarded Highly Commended in the Keep Australia Beautiful Environmental Education Awards for The Eco Heroes Club. The Big Bang Science Club for 8 to 12 year olds was launched with immediate interest. Successful Overdrive digital library competition in association with the Southern Courier. A RADAR newsletter was produced highlighting the achievements of the past year.</p>		

Code	Name	Progress Report Status
06	A Liveable City	
6a	Public Asset Management	
S057	Road reserves maintenance program	50%
<p>Comments: South area footpath defects completed. Projects completed - High and Clara St installation of pram ramps and replaced old/ damaged footpath. Rainbow St/ Harbourne Rd- concrete nature strip and replace damaged footpath and install new street trees. Anzac Pde Kingsford eastern side between Barker St and Middle St- replace old asphalt footpath with Kingsford pavers. Footpath Maintenance works from Service Requests in accordance with Service Level Agreements. Heavy Patching works Barry St Clovelly replace tree root damaged footpath in asphalt. Nix Ave Malabar deep lift patching. Shoulder repairs mill and fill Parer St. Pothole repairs in accordance with Service Level Agreements. Signs and Lines maintenance in accordance with Service Level Agreements. Drainage maintenance via Service Requests, replacement of damaged lintels, damaged pipes and pits.</p> <p>Highlights: Completion of Anzac Pde paving works & projects under footpath defects.</p>		
S058	Open space maintenance program	46%
<p>Comments: All maintenance of parks including grass cutting, weed spraying, litter cleaning and playground maintenance has been undertaken generally in accordance with maintenance schedules and the KPI of 18 maintenance visits to each site per annum. There are a number of sites that require more regular visits due to increased litter and use by the community. The maintenance gangs are reporting graffiti and vandalism on their scheduled maintenance work orders for rectification. Contract maintenance of the parks and the community centre roof top garden and surrounds have been reviewed within the Prince Henry subdivision. The streetscape maintenance programme is being reviewed with the expansion of the streetscape gang.</p> <p>Highlights: Consolidation of the streetscape maintenance programme.</p>		
S059	Building maintenance program	50%
<p>Comments: Effective and timely response to CRM requests for building maintenance works. Maintenance inspection schedules on-going.</p> <p>Highlights: Refurbishment of staff amenities and toilet/disabled toilet facilities at Council's nursery.</p>		
P021	SAM implementation	70%
<p>Comments: The implementation of SAM progressed to 70% and has been postponed to be completed in 2011-12.</p>		
P022	Building Capital Works program	65%
<p>Comments: The 2010-11 Building capital works program has commenced. The Capital Works Program is 65% completed.</p>		
P023	Open space Capital Works program	45%
<p>Comments: Implementation of the Open Space capital works program is progressing as per the planned schedule.</p>		
P024	Road rehabilitation program	80%
<p>Comments: Road program implementation is progressing ahead of schedule.</p>		
P025	Footpath construction and rehabilitation program	85%

Code	Name	Progress Report Status
Comments: The majority of the projects within the footpath program have been completed. The remaining projects will be completed by mid March 2011.		
P026	Drainage program	45%
Comments: The design of the drainage projects has been completed. Construction will commence in February 2011.		
P027	Community consultation - Capital Works	50%
Comments: Community consultation has been undertaken for the planning of Open Space projects as they are undertaken.		
6b City Places and Image		
S064	Beach cleaning	50%
Comments: All beaches were cleaned daily with beach rake.		
S065	Public place cleaning	50%
Comments: All programmed maintenance for public place cleaning has been met. Extra manual street sweeping service will commence in the new year for a period of six weeks to address the problem areas.		
S066	Graffiti removal	50%
Comments: All scheduled maintenance for town centres and Council assets has been met. Residential cleaning actioned as per customers' requests.		
6c Community Safety		
S044	DRAC water quality	50%
Comments: Pool water quality has been maintained to better than Health Department recommendations at all times. An independent company has been employed to conduct independent water tests this period with all results meeting all Health Department Guidelines.		
S053	Pumpkin Bus	33%
Comments: The Council has resolved to raise the matter of the Pumpkin Bus with the State Authorities in an effort to have the service re-instigated.		
S054	Road Safety Project	50%
Comments: Road Safety Plan is being implemented as per the Plan approved by the Road Safety Steering Committee and adopted by the Council.		
S060	Reactive maintenance	41%
Comments: Requests for maintenance works through Service Requests from the community and Public Place Officers generally responded to in a timely and effective manner. Delays occur with some requests where funding is not immediately available or where specialist contractors are needed to carry out works and where traffic control is required. Requests for repairs to playground equipment are either completed or, made safe within 24 hours of request being received. Response to Streetscape maintenance requests improved.		
Highlights: Maintenance works to playground Cromwell Park.		

Code	Name	Progress Report Status
S074	Licensed premises and alcohol related behaviour	50%
<p>Comments: Council officers participate in the Premier's Eastern Beaches Crime Prevention Partnership (CPP). The CPP is a multi-agency partnership which develops strategies targeting Non-Domestic Violence Assaults, Robberies and Stealing offences. The incidence of these offences has been lower than anticipated. Continuing participation in the Eastern Beaches Liquor Accord whose primary focus is to promote and develop strategies with respect to the responsible service and consumption of alcohol. Management and operation of Council's CCTV system at Coogee. In the year to date, Council has received and completed 12 applications for CCTV footage required by Police for the investigation of criminal incidents. Council officers have assessed and provided comments in relation to 37 Liquor Licence Application (year to date) made to the Casino, Liquor and Gaming Control Authority.</p> <p>Highlights: A new Crime Prevention Partnership (CPP) has been formed by the Council, NSW Police and University of NSW to develop strategies to reduce crime in and around UNSW. The Council's rangers and Eastern Beaches Police are conducting joint operations on an ongoing basis to reduce incidents of public drinking in beachside parks and reserves over which the Council has control.</p>		
S075	Food safety program	50%
<p>Comments: In the year to date, Council's Environmental Health Officers have carried out 426 initial inspections of food premises. A further 210 follow-up re-inspections of food premises have also been carried out (536 inspections in total).</p> <p>Highlights: Council is implementing a comprehensive food safety program, including regular training workshops and Council is also participating in the pilot program "Scores-on-the Doors", in conjunction with the NSW Food Authority.</p>		
S077	Companion Animals Management	50%
<p>Comments: In the year to date, a total of 646 animal type Customer Action Requests have been investigated. Of these, 93% of requests were actioned within service agreed timeframes.</p>		
S079	Community safety/crime prevention	50%
<p>Comments: Finalising brochures for printing and distribution to community, on improving security for residents living in apartment blocks and houses.</p>		
P015	Surf and Water Safety Education	100%
<p>This project has been completed</p>		
P049	Compliance inspection program	50%
<p>Comments: Audits of late night trading premises throughout the City were conducted on 2 July 2010 and 3 December 2010. The audits disclosed non-compliance with permitted hours of operation at one late trading food premises in Coogee. A Penalty Notice (\$3000.00 on-the-spot fine) was issued as a result of this non-compliance. Overall levels of compliance are satisfactory. An audit of one licensed premises was also conducted on Saturday 11 December 2010, which resulted in the service of a penalty infringement for non-compliance with a condition of consent.</p>		
6d Strategic Land Use Framework		
P059	Comprehensive LEP/DCP preparation	50%
<p>Comments: Discussion Papers which will inform the comprehensive LEP/DCP are continuing to be prepared. To date, the Special Uses, Industrial Uses and Randwick Education and Health Specialised Centre Discussion Papers have been completed. The Randwick Education and Health Specialised Centre Discussion Paper is currently on exhibition from October until March 2011. The remaining discussion papers are intended for exhibition early to mid 2011, followed by LEP/DCP drafting. A community update was prepared for the 2011 community newsletter and rates notices.</p>		

Code	Name	Progress Report Status
P060	S94A Plan review	
<p>Comments: No scheduled work over the quarter. This review must await proposed changes to the NSW Government's S94 policy and guidelines, flagged in Feb 2010 but with no timeframe yet provided.</p>		
6e Housing Diversity		
S069	Home maintenance and modification	50%
<p>Comments: Service continues to be in demand;some 65% of total referrals are new clients. Staff participated at series of meeting at regional level to evaluate and prioritise referrals for major modification works (level 2 and 3 modifications) to clients' homes. Funding acquittal for previous funding round completed and submitted to ADHC in Nov 2010.</p>		
P062	Universal and Affordable housing principles	50%
<p>Comments: Universal Design Housing Principles being reviewed as part of Council's Comprehensive LEP/DCP preparation.</p>		
6f Distinctive Neighbourhoods		
P048	Maroubra Beach Town Centre	50%
<p>Comments: Maroubra Beach flood study impacts have been taken into consideration. Working group reconvened in early December. Next meeting to be held in February.</p>		
P063	Town Centre reviews	25%
<p>Comments: Coogee town centre urban design, heritage and streetscape study commenced in April. Consultants were appointed and a working group was established and met three times. Council resolved in September to postpone the study until further notice.</p>		

Code	Name	Progress Report Status
07 Heritage that is Protected and Celebrated		
7a Heritage		
S050	Heritage resource management	50%
<p>Comments: This project has been delayed due to the deployment of staff to the ICAN project. Restructuring of the website configuration for local history content is underway in consultation with IT staff. Content for the new pages is being created by library staff in readiness for uploading of information when the structure of the site has been modified. The uploading of content will be an ongoing project.</p>		
S051	Heritage programs	50%
<p>Comments: Since the successful launch of the John Cann and the Snake men of La Perouse visitor number have been encouraging, as has the feedback from the community members who have seen the exhibit. Library staff have also held two family history training seminars for the public in November and December 2010. This was hands on training showing members of the public how to utilise the library's Ancestry.com family history database, supplied by Proquest. These have been very popular training days and were well received by those who have attended. Staff have also been forward planning for the exhibit space at the Bowen Library. The next three exhibitions have been scoped taking the public heritage program well into 2012. This will involve collaboration with key local stakeholders such as the Randwick and District Historical Society and heritage consultants. The planning for the heritage festival program for April 2011 has been finalised. Promotion has also commenced but will be intensified in the new year. A launch will be held to coincide with the new exhibition.</p>		
P064	Heritage land use zonings	50%
<p>Comments: Heritage items and areas are being reviewed for update and correction in the comprehensive LEP/DCP, with reporting expected with the residential discussion paper in early to mid 2011.</p>		
P065	Heritage items owned by the Council	50%
<p>Comments: Work on conservation projects eg murals, monuments commenced, with the project research underway eg availability of original artist.</p>		

Code	Name	Progress Report Status
08	A strong Local Economy	
8a	Employment Opportunities	
S024	Economic Development Strategy	50%
Comments: All recommendations are being implemented in order of priority.		
8b	Vibrant Town Centres	
S025	Matraverse Town Centre strategy	50%
Comments: All recommendations have been prioritised and are beginning to be implemented.		
P028	Kensington streetscape works	100%
This project has been completed		
P029	Randwick Town Centre streetscape	100%
Comments: The Stage 1 Randwick Town Centre upgrade works have been completed.		
8c	Strong Hospital and University Precinct	
P066	University/ Hospital Precinct Plan	50%
Comments: Public exhibition of the University-Hospital Precinct (Randwick Education and Health Specialised Centre) Discussion Paper has been underway since 3 October 2010, and will run until 31 March 2011. A diverse number of notification and consultation activities have been undertaken, including website information, mail-out, advertising in the local paper, a walking tour, on-line discussion forum, briefings to interest groups and stakeholders, and public information sessions. Feedback is being collated and recorded, for detailed review at the completion of the exhibition period.		
8d	Effective Partnerships	
S026	Business Leaders Forum	50%
Comments: Forums are held twice a year and are being very well received.		
S027	Local Business Awards.	50%
Comments: Business awards continue to be held and supported by Council.		
S028	Support commerce, tourism and business	50%
Comments: Council continues to support Randwick City Tourism and local Chambers of Commerce.		
8e	Tourism	

Code	Name	Progress Report Status
S029	Tourism	50%
<p>Comments: There has been 100% compliance with this KPI.</p>		

Code	Name	Progress Report Status
09 Integrated and Accessible Transport		
9a Active Transport Network		
P012	Engineering works for bike routes	40%
Comments: Forward planning continuing for 25 bicycle paths in 2011. Instructions to be issued in February 2011.		
P013	Bike route signage	10%
Comments: Signage plans for Bike routes to commence shortly. Installation will commence shortly thereafter.		
9b Sustainable Transport		
P044	Access to transport	50%
Comments: Distributed more than 2,000 brochures and information packages promoting local community transport services to Seniors, carers and people with a disability at various Council held and sponsored events. Delivered an information session on accessing HACC Services and Community Transport options for ageing carers on 3/11 at Sunnyfield, Maroubra. Highlights: Over 2,000 brochures and information packages were collected by participants at Council's Seniors Christmas Concerts held on 1/12, Coogee Family Fun Day held on 4/12 and the Positive Ageing Forum held at South Sydney Juniors on 8/11.		
P067	Information on transport options	100%
This project has been completed		
P068	Workplace Travel Access Plan	85%
Comments: Revision of Workplace Travel Policy completed ready for consideration by Manex.		
P069	Incentives program for cycling and walking	70%
Comments: Information session conducted for interested staff with Finance process approved for roll out of cycling, walking and public transport incentives for staff. Approval provided by external funding body.		
P070	Car-share program	100%
This project has been completed		
9c Integrated Transport		
P014	Rail service	75%
Comments: Matter is being pursued as part of the University / Hospital campus precinct study.		
9d Traffic Management		

Code	Name	Progress Report Status
S055	Traffic control	50%
Comments: Servicing of Traffic Committee Items is ongoing. All items have been managed in a timely manner and to a high level of quality.		
S076	Parking Enforcement	50%
Comments: In the year to date, 1560 parking related Customer Action Requests were investigated. Of these, 98% were actioned within service agreed timeframes.		
P011	Traffic control	20%
Comments: Final consultation plans at a number of sites are nearing completion. Consultation likely to commence in March 2011.		
9e Parking Management		
S056	Resident Parking Scheme	50%
Comments: North Randwick, Coogee Extension and Cook Street Resident Parking have been completed.		

Code	Name	Progress Report Status
10	A Healthy Environment	
10a	Leader in Environmental Sustainability	
S081	Improve the Council's sustainability	50%
<p>Comments: Council continues to demonstrate commitment to major sustainability changes across operational areas. Annual savings of approx 350 million litres of water are being achieved, Randwick Community Centre continues with a sustainability retrofit inside and outside the centre itself, increasing energy saving measures are being progressively completed and Council's sustainability transport incentives for staff are now being implemented with approximately 10% of staff registered and involved.</p>		
S082	Sustainability principles at the Council	50%
<p>Comments: Community Garden policy completed and approved by Council.</p>		
P071	Improve the community's sustainability	55%
<p>Comments: Sustainable Living course (approx 6 weeks) provided free for local residents.</p>		
P072	Sustainability education 'hub' project	65%
<p>Comments: Sustainability retrofit progressing well both inside and outside areas of Randwick Community Centre - major launches held for both the permaculture / native gardens and waterwise community education trail.</p>		
P084	Community Garden policy	100%
<p>Comments: Community Garden policy approved by Council in Sept Environment Committee. Trial use of policy and accompanying guidelines currently underway with proposed Coogee (Dolphin St) Community Garden group following Council resolution.</p>		
10b	Management of Environmental Risks	
S090	Remediated closed landfill monitoring	50%
<p>Comments: Scheduled monitoring for this quarter has been completed.</p>		
P030	Chifley Sports reserve	30%
<p>Comments: Detail design has commenced. Design consultants have submitted the 50% completion drawings for Council review.</p>		
P031	Floodplain Risk Management Study	40%
<p>Comments: The Floodplain Risk Management Committees have been established.</p>		
P032	Flood study	50%
<p>Comments: The Flood Study model has been developed. Calibration of the model has commenced.</p>		

Code	Name	Progress Report Status
P073	Climate change plan	45%
Comments: Climate change plan completed and reported to Council. Follow up underway via Sustainability team.		
10c Biodiversity and Natural Heritage		
S061	Bush regeneration	50%
Comments: All bush regeneration contractors are performing in a timely manner to schedule. Standards of work are acceptable. Safe operating procedures and safe work methods by contractors undertaken on a continuing basis. Vegetation restoration on batters at Yarra bay ongoing.		
Highlights: Commencement of bush regeneration of bushland within the Randwick Environmental Park.		
S062	Biodiversity database	50%
Comments: Monitoring undertaken by bushland officers in conjunction with regeneration contractors. Enhancement of East Coast Banksia bushland undertaken through propagation and growing on of endemic species through Council's nursery for planting in bushland areas, encouragement of bush regeneration volunteers, promotion through leaflets and school workshops.		
Highlights: Advertising on notice boards at the entries to Randwick Environmental Park prompting Council's volunteer bush regeneration programme creating interest from the local community.		
S063	Weed and pest control	50%
Comments: Majority of requests from community are for the eradication of Asthma Weed both on private and public property. Eradication of this weed is ongoing both on public and private property. Weed eradication of noxious weeds in the Randwick Environmental Park bushland areas has commenced removing in particular, lantana and bitou bush.		
Highlights: Commencement of bush regeneration and noxious weed removal by contractor has commenced and will be ongoing.		
S083	Implement biodiversity strategy	50%
Comments: Bush tucker project at Sydney Boys High School completed as part of the Native Havens program plus support of native plants etc provided for other local schools including Coogee Public School and Maroubra Bay Primary School.		
S084	Integrate Biodiversity strategy	50%
Comments: Most staff resource allocated to community and school garden proposals. Bushland staff continue to support existing Native Havens projects, mainly in schools.		
10d Sustainable Waste Technologies		
S086	Garbage and recycling collection services	50%
Comments: Over 520,000 garbage and over 260,000 recycling bins were collected during this quarter. Randwick's garbage and recycling collection performance against industry standards continues to be extremely high.		
S087	Waste collection services	50%
Comments: Weekly garbage, fortnightly recycling and green waste, and scheduled and on-call clean-up collection services have been delivered to the community at a		

Code	Name	Progress Report Status
high level of satisfaction.		
P082	Alternative Waste Technology	45%
Comments: Preliminary options for development and implementation of Alternative Waste Technology to achieve 66% landfill diversion have been drafted. Following finalisation of WSN Environmental Solutions, a major waste management infrastructure owner and operator in New South Wales, has brought some more certainty and competitive environment for the development of Alternative Waste Technology. Further work is underway.		
10e Waste Minimisation		
S088	Sustainable waste management	50%
Comments: School visit plan has been developed that will start from next quarter following recent recruitment and commencement of new Waste Education officer.		
S089	Illegal dumping and litter management	50%
Comments: Illegal dumping and litter management plan is currently being developed.		
P074	Resource conservation	65%
Comments: Solar and compost projects continuing to support residential behavioural changes with ongoing wide take up of solar panel installation by householders (solar hotwater installations currently much lower).		
P075	Barrett House	75%
Comments: Barrett House continuing to be utilised for community group workshops and information sessions on sustainability. Permaculture garden created with support from local community groups. Waverley and Woollahra Councils have commenced utilising the house for information sessions in keeping with the aims of the 3 Council Ecological Footprint project.		
P083	Recycling contamination management plan	50%
Comments: Contamination management plan has been developed and being implemented aiming at reducing contamination in dry recycling and green waste bins leading to higher resource recovery. Highlights: A recycling bin contamination management plan developed.		
10f Water Cycle Management		
P010	Water conservation and quality	50%
Comments: Coogee stormwater harvesting system project stage 2 started. A practical water conservation workshop has been completed successfully. Extending the recycled water pipe from Coogee Plaza to Grant Reserve to irrigate Grant Reserve by recycled water project started. Highlights: Stormwater Harvesting		
P050	Water quality and consumption	15%
Comments: Fee proposals for the project have been considered from a number of consultants and CH@MHill have been engaged and have commenced to undertake the Malabar water quality study.		

Code	Name	Progress Report Status
P076	Council water saving projects	25%
<p>Comments: Water savings and stormwater re-use projects continue to be implemented. Recognition of Council efforts continue with 5-star rating by Sydney Water in externally conducted audit. Council also conducted a day long separate workshop for external Council staff to visit and learn about Council's water saving efforts as part of Water Week, 2010.</p>		
P077	Community water saving projects	55%
<p>Comments: Business water audit program continues to achieve major water savings for small to medium businesses across 3 Council areas as per our 3 Council Ecological Footprint project with Waverley and Woollahra Councils.</p>		
10g Greenhouse Gas Emissions		
P078	Energy efficiency programs	55%
<p>Comments: Go Solar program underway supporting residential take up of solar programs. Results starting to taper off following major reduction in gross feed in tariff amount guaranteed by NSW Government.</p>		
P080	Energy saving measures and reducing greenhouse gas emissions	45%
<p>Comments: First small scale wind turbine installed at Randwick Community Centre. Major effort made in attempt to obtain Council approval for 2 further small scale wind turbines at locations in Maroubra (unable to continue due mainly to the unwillingness of Land and Planning Management Authority to put comments in writing approving use of Crown land for this purpose at the two intended locations).</p>		
P081	Emissions Trading Scheme	35%
<p>Comments: draft resolution and communications material drafted for use by participating Councils following third quarterly update of emissions data provided to Randwick on the participating Councils' emissions. Further analysis underway ahead of future meetings of LGETS Councils.</p>		